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CERTIFICATE No. ITSMS-6/10

**IT IS HEREBY CERTIFIED THAT THE INFORMATION TECHNOLOGY SERVICE
MANAGEMENT SYSTEM OPERATED BY**

EUROINFORMATICA S.R.L.

VIA DEL PROGRESSO SNC 64023 Mosciano Sant'Angelo (TE) ITALIA

IN THE FOLLOWING OPERATIONAL UNITS

VIA DEL PROGRESSO SNC 64023 Mosciano Sant'Angelo (TE) ITALIA

IS IN COMPLIANCE WITH THE STANDARD

ISO/IEC 20000-1:2018

FOR THE FOLLOWING FIELD(S) OF ACTIVITIES

IAF:33

IL SISTEMA DI GESTIONE DEI SERVIZI IT PER L'ASSISTENZA TECNICA HW, SW E SISTEMISTICA CON SUPPORTO
DI HELP DESK

THE IT SERVICE MANAGEMENT SYSTEM FOR HW, SW AND SYSTEM TECHNICAL SUPPORT HELP DESK BASED

The validity of this certificate is dependent on an annual audit and on a complete review, every three years, of the management system.

The use and validity of this certificate are subject to compliance with the RINA Rules for the certification of Information Technology Service Management Systems.

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ITX N° 002 L

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